

Louisiana **811** 

Online Training Instructions

NEW AND RETURNING STUDENTS



June 2026



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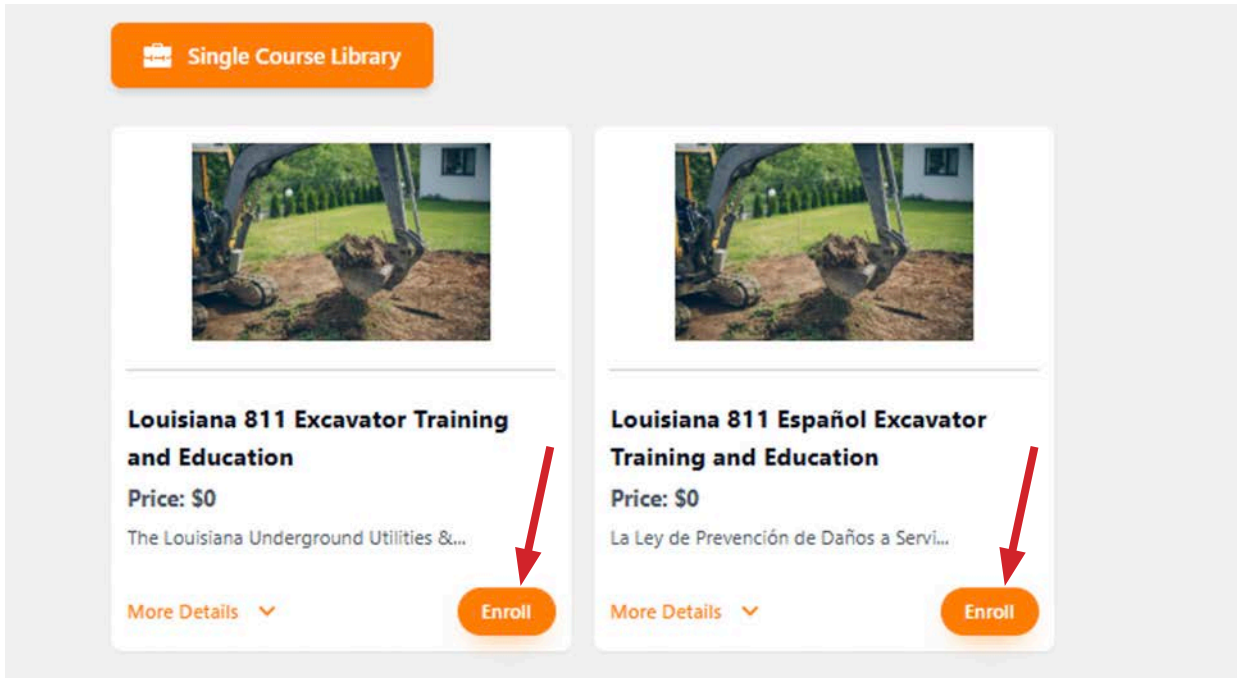
SYSTEM GENERATED EMAIL COMMUNICATION 13

NEW STUDENT registration and enrollment

Navigate to the website: Training.louisiana811.com

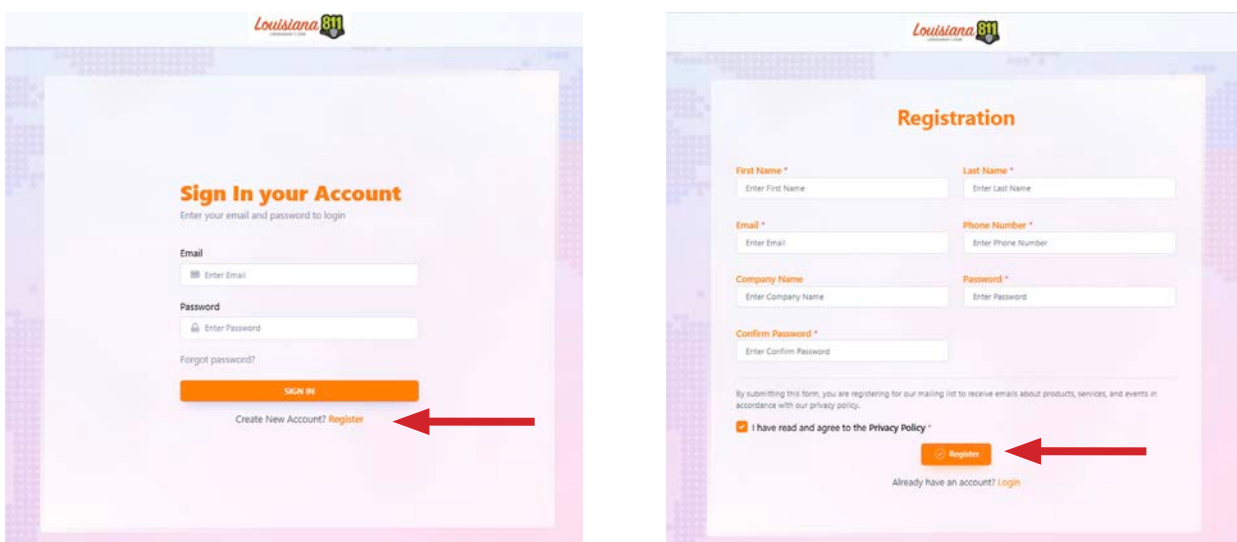
1. Enroll in a course:

Click “Enroll” on the course you are taking

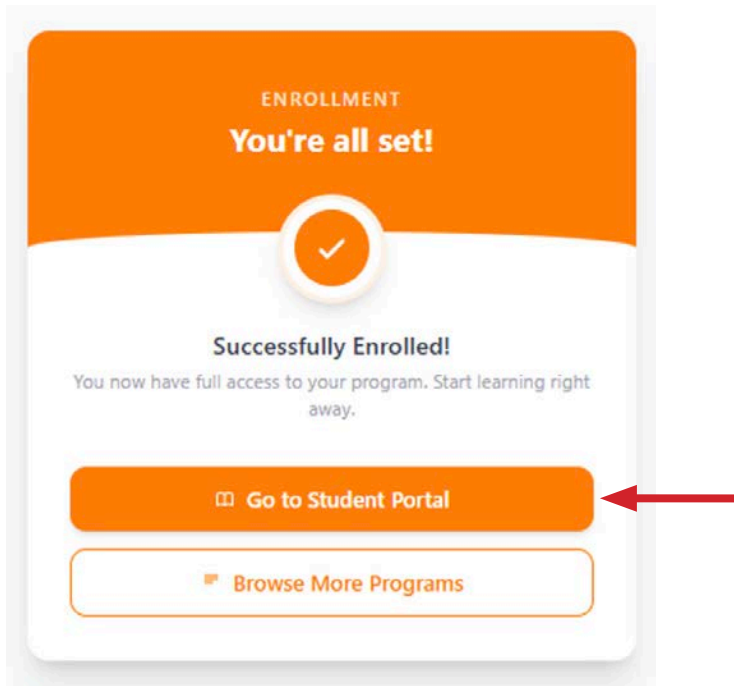


2. Create an account:

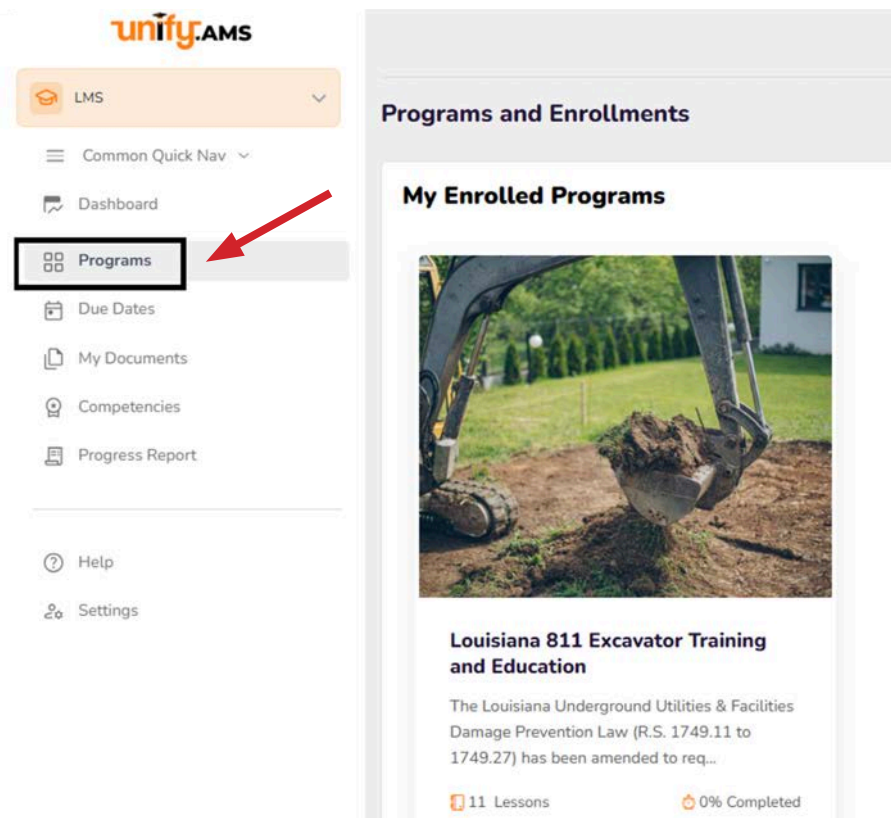
Click “Register” and complete ALL required fields



3. Click, go to student portal:



4. Click, Programs, and start your course.



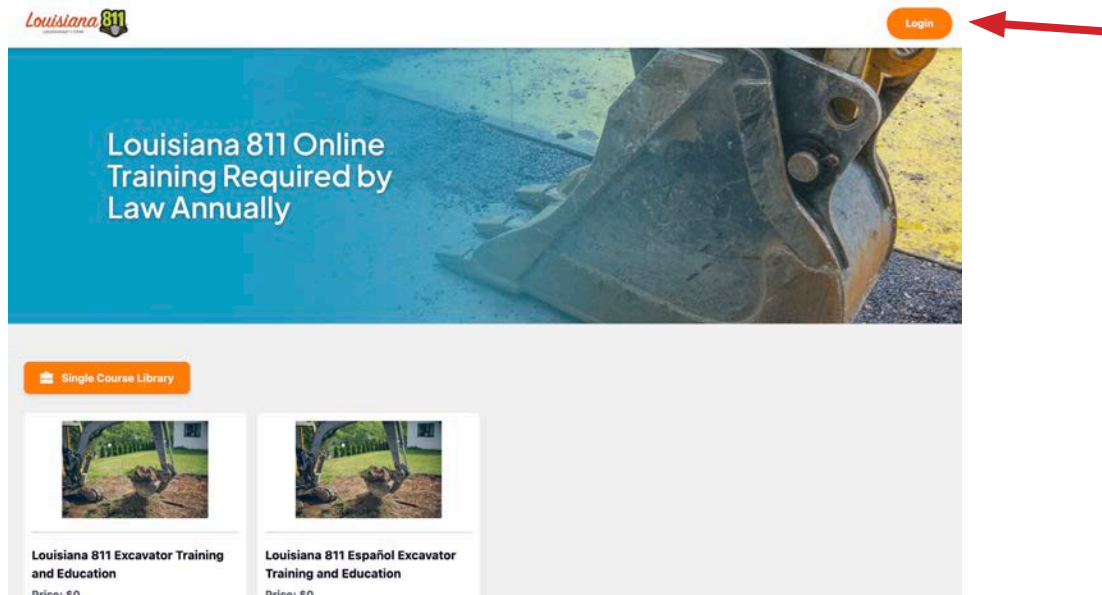
RETURNING STUDENT

reset your password and re-enroll

If you've taken the course in the past, you are a returning student.

Navigate to the website: Training.louisiana811.com

1. You'll need to Reset your password, Click Login.



RETURNING STUDENT

reset your password and re-enroll

2. Click, Forgot Password?

Then, enter your Email address and click, Forgot Password

Then, check your email. An email will be sent with a Password Reset button.

Sign In your Account
Enter your email and password to login

Email
Enter Email

Password
Enter Password

[Forgot password?](#)

SIGN IN

Create New Account? [Register](#)

Forgot Password
Enter your email

Email
Enter Email

FORGOT PASSWORD

[Back to Login](#)

Louisiana 811
LOUISIANA811.COM

Forgot Password

We received a request to reset your password. To proceed, please click the button below:

Reset Password

This link will expire in 24 hours for security reasons. If you did not request a password reset, please ignore this email, and your password will remain unchanged.

If you have any questions or need further assistance, please feel free to contact us.

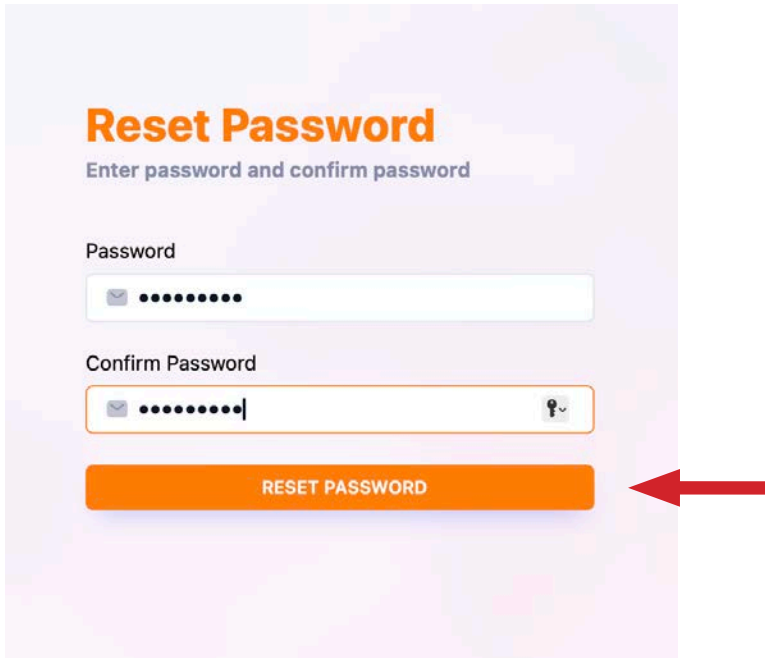
Have a question? support@myunifyai.com

Louisiana 811
LOUISIANA811.COM

RETURNING STUDENT

reset your password and re-enroll

3. Enter a new Password, confirm the Password.
Click, Reset Password



Reset Password
Enter password and confirm password

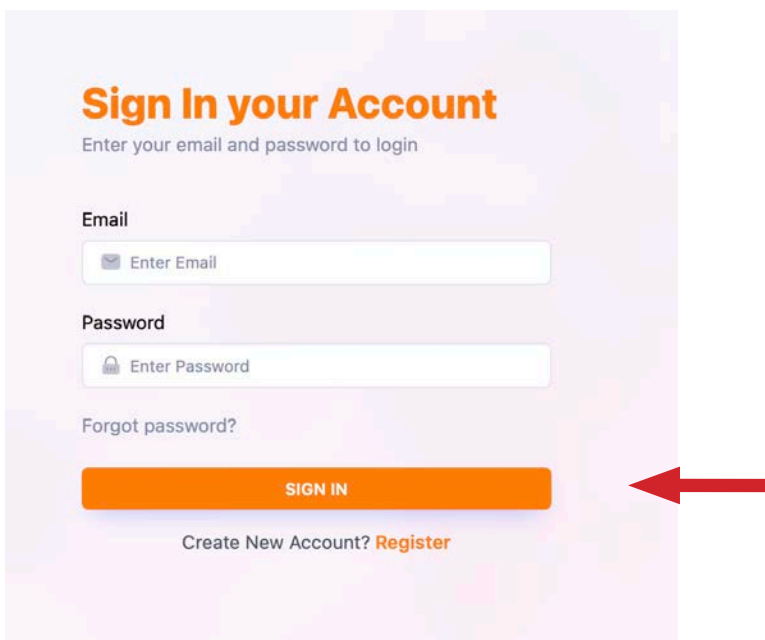
Password

Confirm Password

RESET PASSWORD

A red arrow points to the 'RESET PASSWORD' button.

4. Enter your Email and Password. Click, Sign In.



Sign In your Account
Enter your email and password to login

Email

Password

Forgot password?

SIGN IN

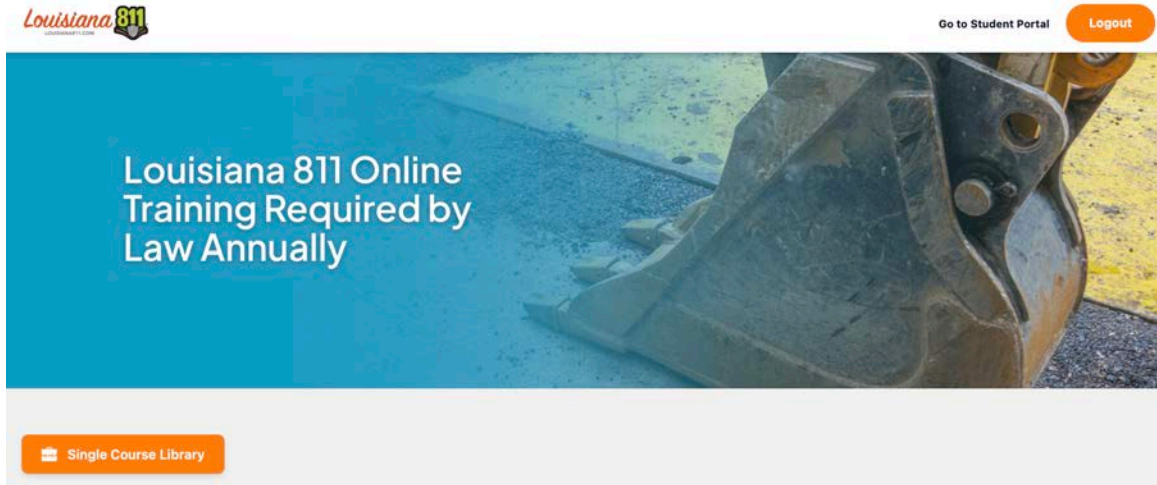
Create New Account? [Register](#)

A red arrow points to the 'SIGN IN' button.

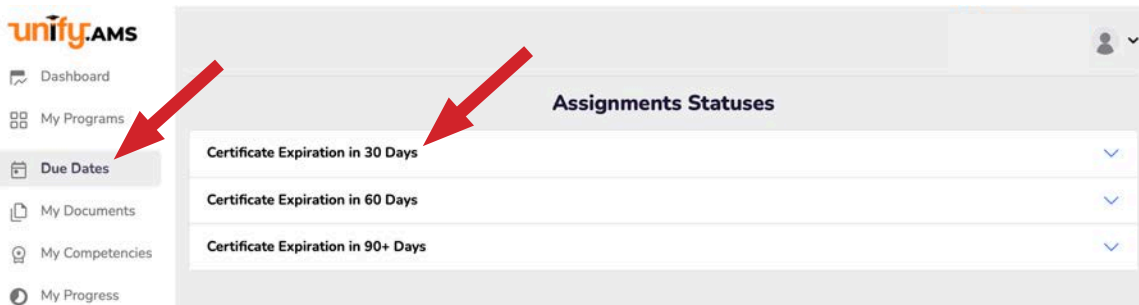
RETURNING STUDENT

reset your password and re-enroll

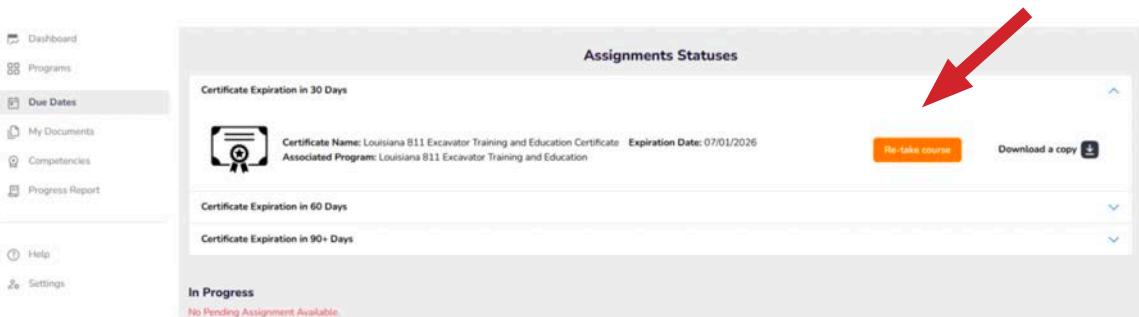
5. Click, Go To Student Portal



6. Click, Due Dates Click, Certificate Expiration in 30 Days



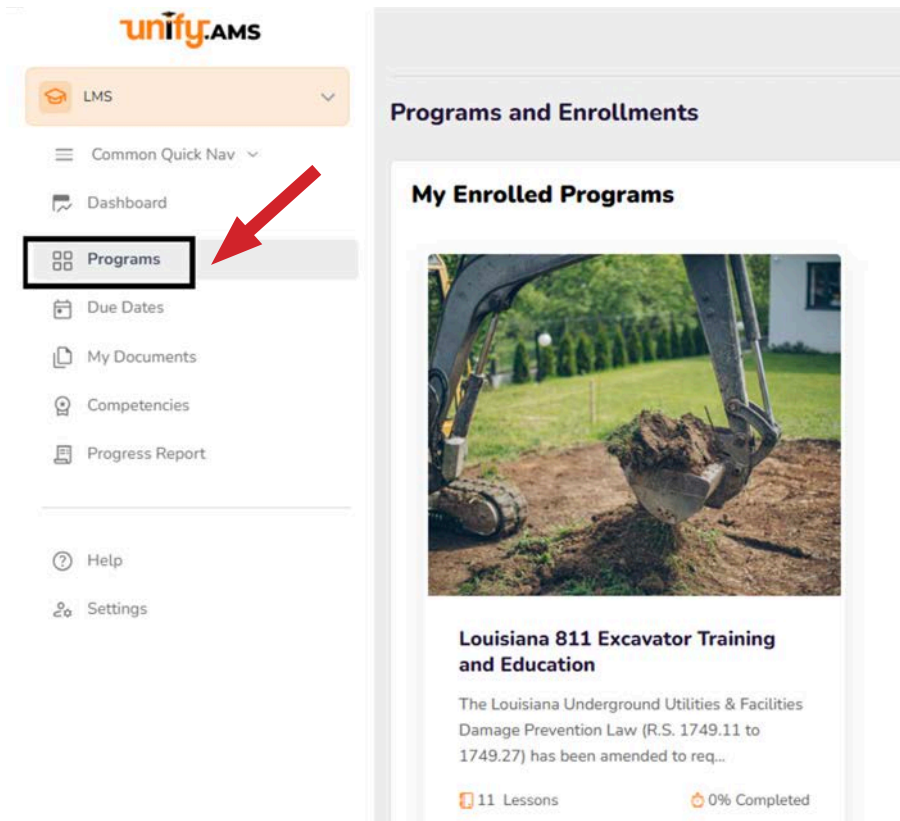
7. Click, Re-take Course



RETURNING STUDENT

reset your password and re-enroll

8. Click, Programs, and start your course.

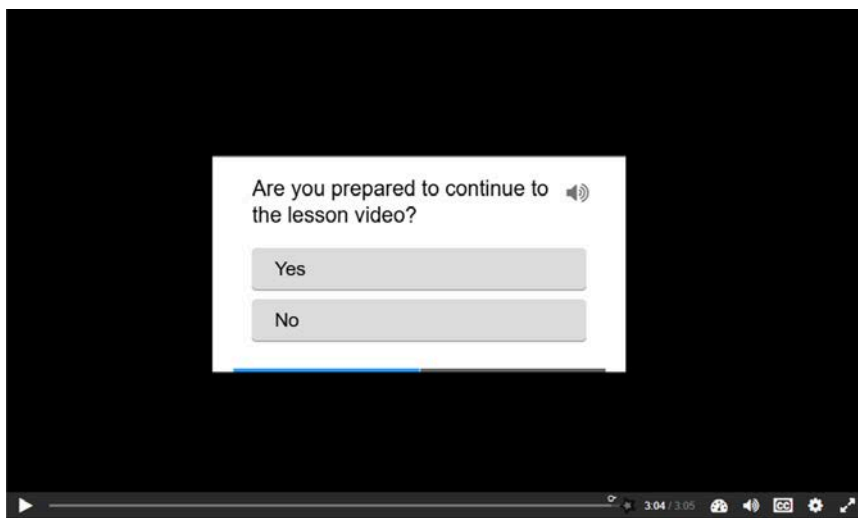


The screenshot displays the unity.AMS LMS interface. On the left is a navigation sidebar with the following items: LMS, Common Quick Nav, Dashboard, Programs (highlighted with a red arrow and a black box), Due Dates, My Documents, Competencies, Progress Report, Help, and Settings. The main content area is titled 'Programs and Enrollments' and features a section for 'My Enrolled Programs'. The first program listed is 'Louisiana 811 Excavator Training and Education', which includes a photo of an excavator bucket, a description of the Louisiana Underground Utilities & Facilities Damage Prevention Law, and progress indicators for 11 lessons and 0% completion.

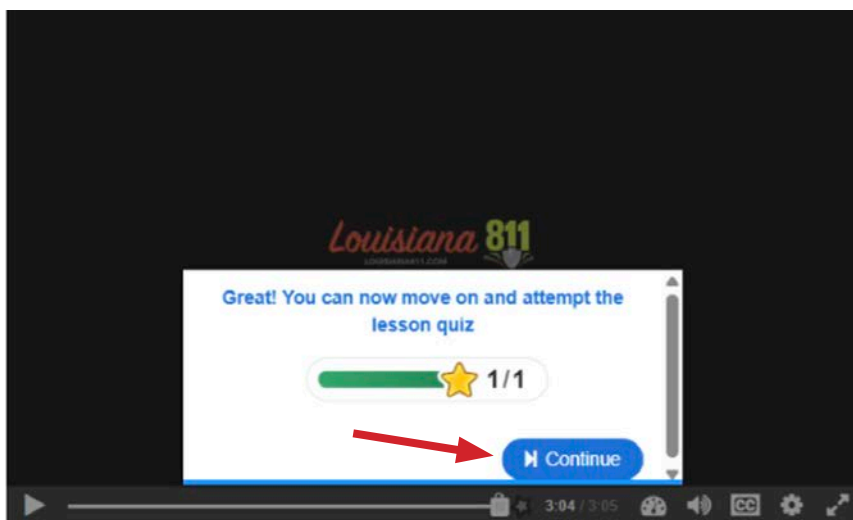
TAKING THE COURSE

WATCHING THE VIDEOS

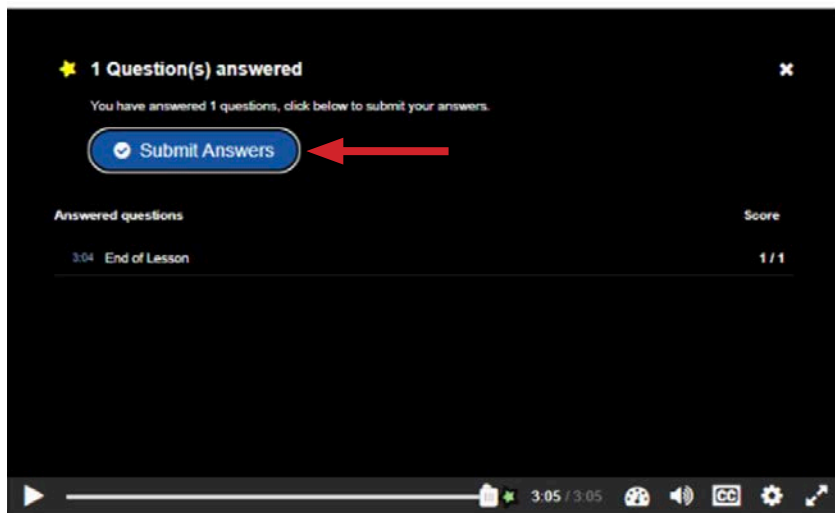
1. Watch the video from start to finish in its entirety. The videos cannot be fast forwarded and must be watched till the end.
2. Answer the questions: Are you prepared to take the lesson quiz?
 - a. If **No** you will be brought back to the beginning of the video, refer to step 1.
 - b. If **Yes**, press “**Yes**” and continue to step 3.



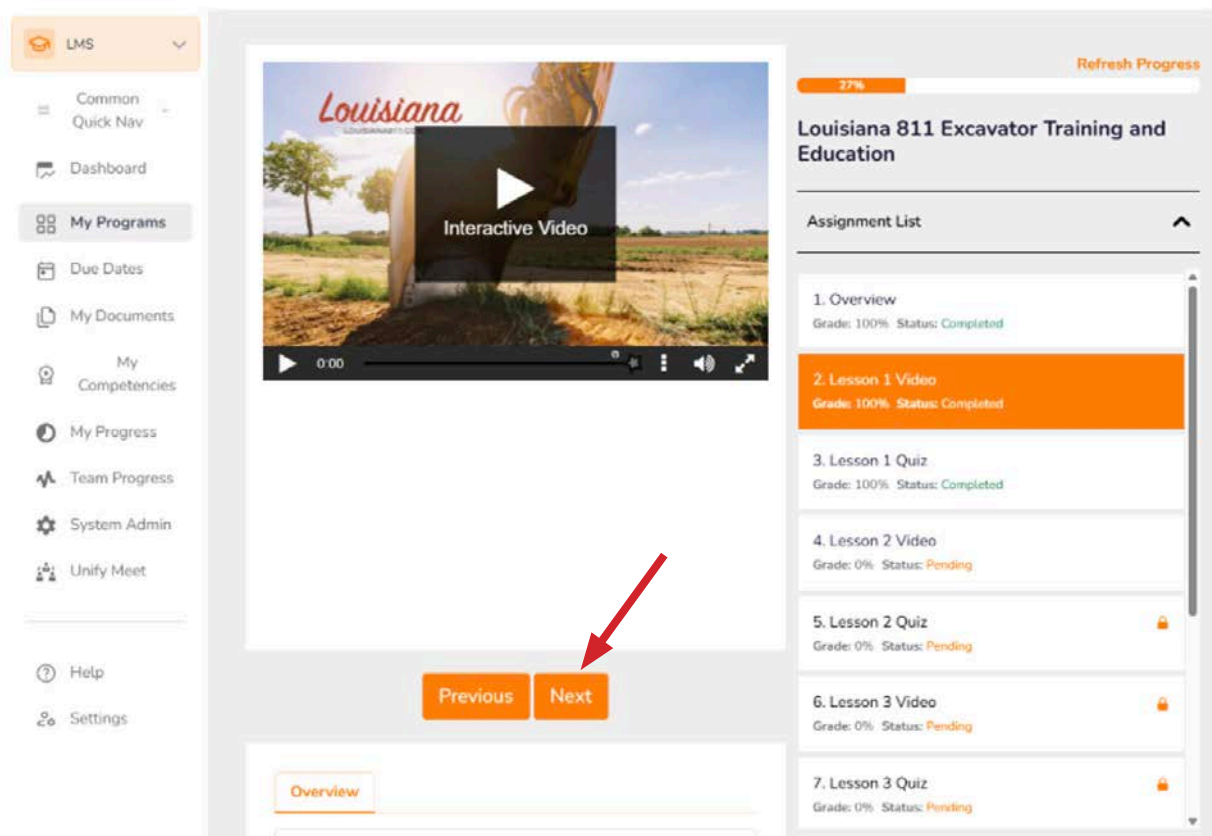
3. You will see the following pop-up. Press the “Continue” button.



4. Which will bring you to the following screen. Where you will need to click **“Submit Answers”**.

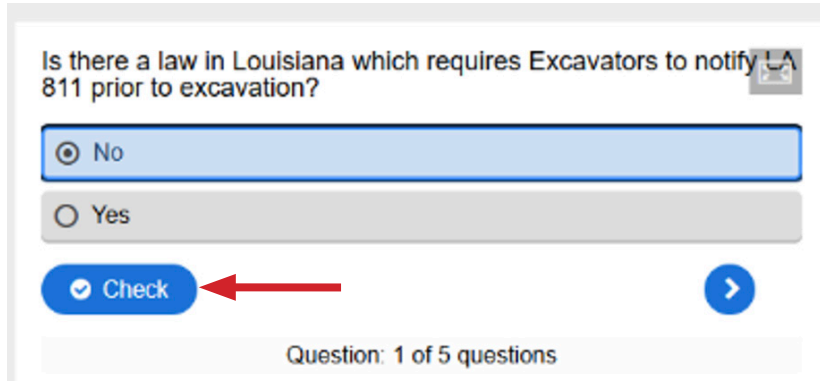


5. The next assignment will unlock. You can continue to the next assignment using the assignment list on the right side of the page or using the next button at the bottom of the page.



TAKING THE QUIZZES


1. An answer choice must be selected before being able to move to the next question.
2. Select an answer choice and use the **Check** button to check you answer.



Is there a law in Louisiana which requires Excavators to notify LA 811 prior to excavation?

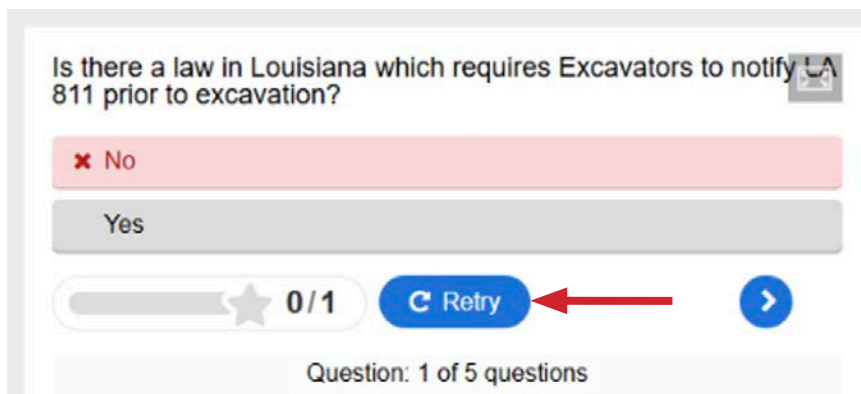
No

Yes

Check 

Question: 1 of 5 questions



- a. If incorrect click **Retry**, and select another answer



Is there a law in Louisiana which requires Excavators to notify LA 811 prior to excavation?

No

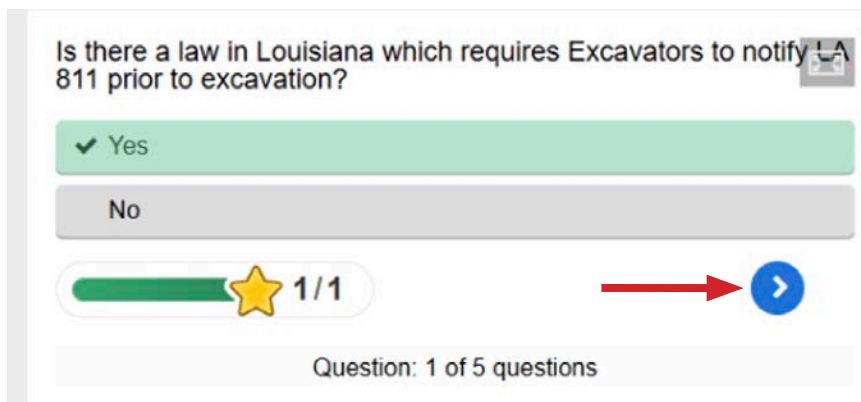
Yes

 **Retry** 

Question: 1 of 5 questions

- b. Once the correct answer is selected, move to Step 3.



3. Use the **blue arrow** button to move to the next question.



Is there a law in Louisiana which requires Excavators to notify LA 811 prior to excavation?

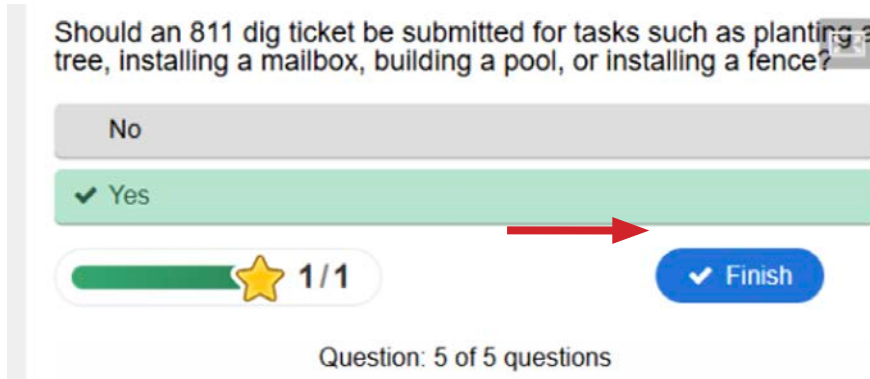
Yes

No

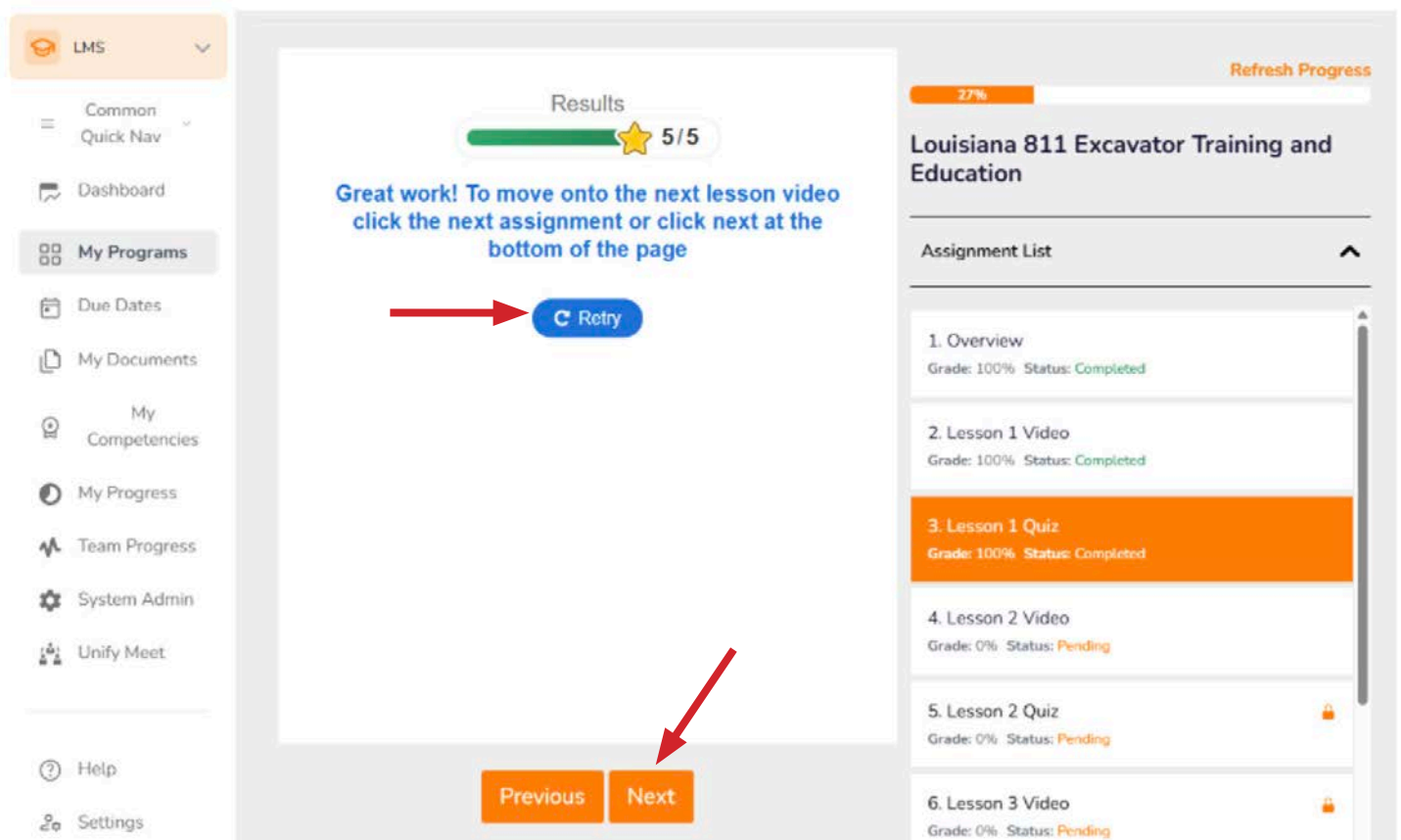
 

Question: 1 of 5 questions

- Continue through Step 2 & 3 until all answers are correct.
- Once an answer is selected for the final answer choice, click **Finish**.



- If you obtain all correct answers, ignore the **Retry** button; you can continue to the next assignment using the assignment list on the right side of the page or using the next button at the bottom of the page.

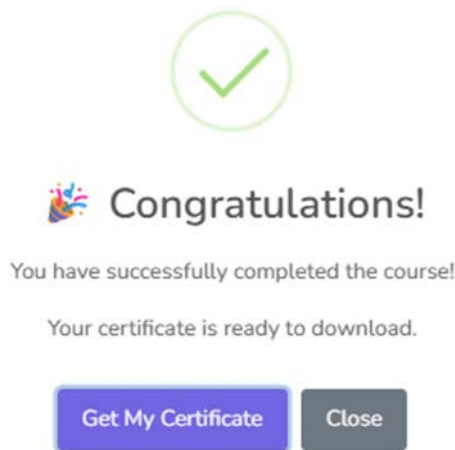


- You need to obtain a 100% in order to move to the next lesson video. If for some reason you did not get a 100%, click **Retry** to take the quiz again.

Reviewing and printing your certificate

A. Certificate at end of course

Immediately after completing the course, you will see the following message. You can select “**Get My Certificate**” and your certificate will be **downloaded** to your device.



B. Certificate from email

Immediately following your training, you will receive an email to log back into the platform to download the certificate.

Congratulations on successfully completing the Louisiana 811 Excavator Training and Education through Unify.AMS! Your hard work and dedication have paid off, and we are thrilled to recognize your achievement.

Program Details:

- **Program Name:** Louisiana 811 Excavator Training and Education
- **Due Date:** 04/21/2026

Download Your Certificate:

To commemorate your accomplishment, we have issued a certificate of completion.

You can download your certificate from the Unify.AMS dashboard under the Certificates section:

[Click Here](#) ←

C. Certificate when logged into the training platform

From “**My Documents**”, “**Certificate Documents**”, click “**Download a copy**”.

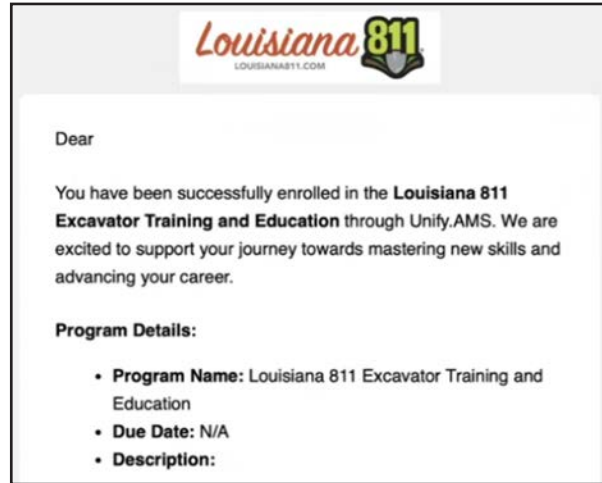


System generated email communication

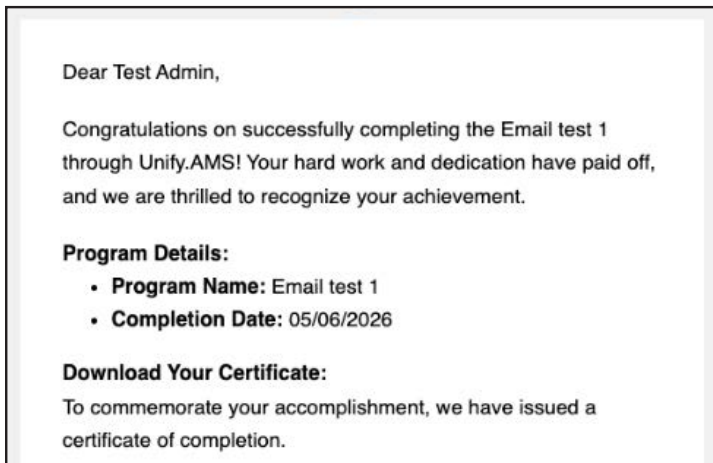
Email Account Created



Course Enrollment Notification



Course Completion



Louisiana **811**[®]

