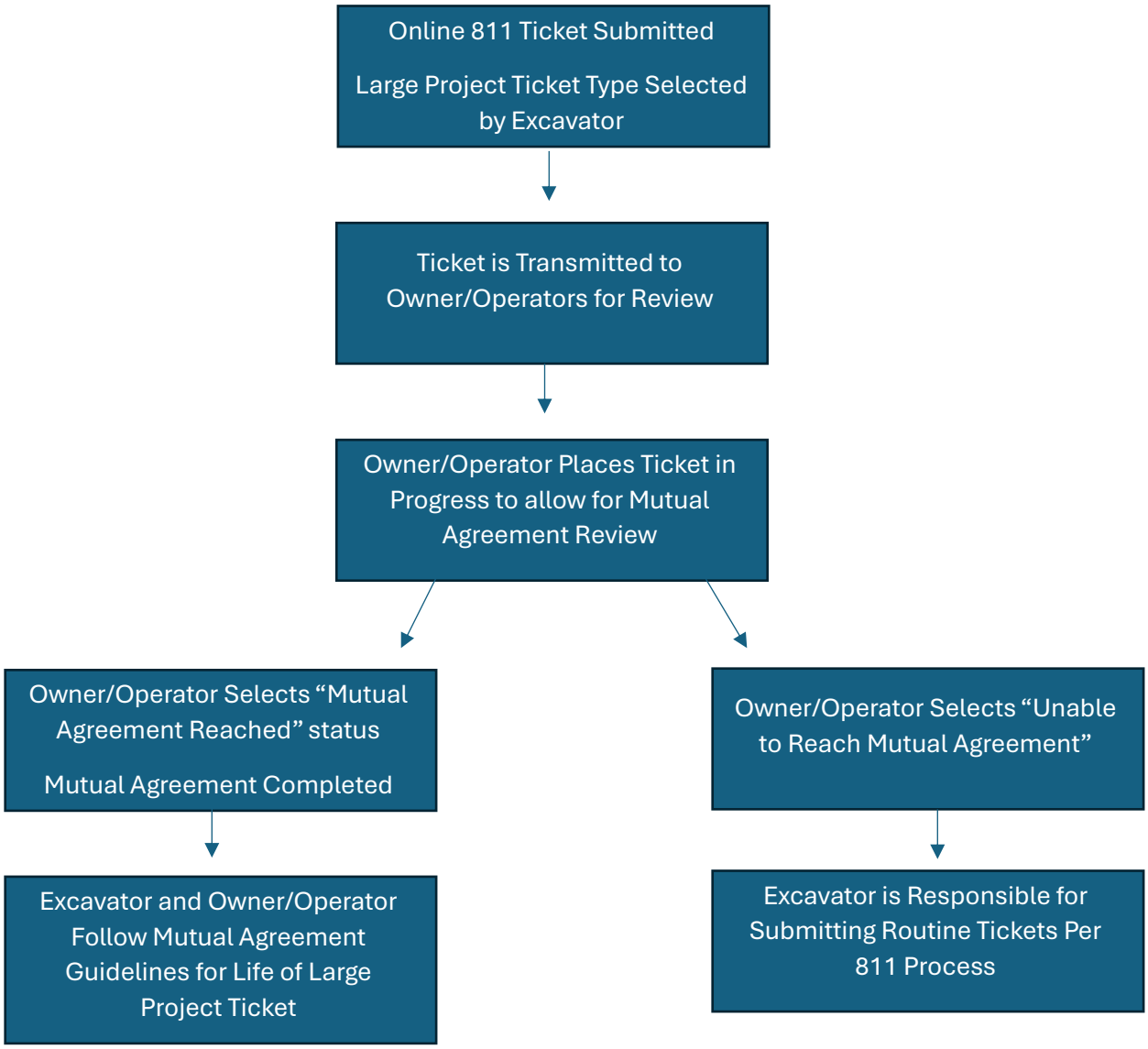
Online 811 Ticket Submitted
Large Project Ticket Type Selected by Excavator
Ticket is Transmitted to Owner/Operators for Review
Owner/Operator Places Ticket in Progress to allow for Mutual Agreement Review
Owner/Operator Selects “Mutual Agreement Reached” status
Mutual Agreement Completed
Excavator and Owner/Operator Follow Mutual Agreement Guidelines for Life of Large Project Ticket
Owner/Operator Selects “Unable to Reach Mutual Agreement”
Excavator is Responsible for Submitting Routine Tickets Per 811 Process